

# DISPATCHERS (NOC : 1525)



Completion of **secondary school** is required. Police and emergency dispatchers are required to complete formal **on-the-job training**.



Work Prospects  
(2018 - 2020): **Good**

Dispatchers operate radios and other telecommunication equipment to dispatch emergency vehicles and to co-ordinate the activities of drivers and other personnel. They are employed by police, fire and health departments, other emergency service agencies, taxi, delivery and courier services, trucking and utilities companies, and other commercial and industrial establishments.

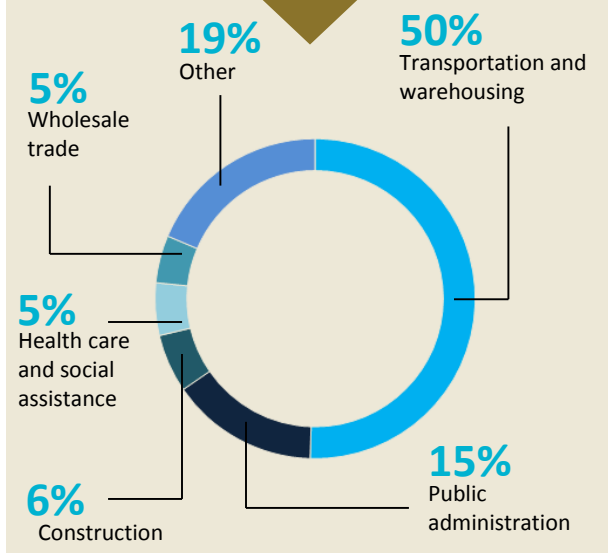
Air traffic controllers and related occupations  
(NOC: 2272)  
Bus dispatchers  
(NOC: 7305)



Railway traffic controllers and marine traffic regulators  
(NOC: 2275)

Supervisors of dispatchers  
(NOC: 1215)

## Employment by Industry



## Examples of duties performed

- Receive requests for emergency assistance or service and contact ambulances, police and fire departments, tow-trucks, and utility crews
- Process and transmit information and instructions to co-ordinate the activities of vehicle operators, crews and equipment using a variety of computer-aided communications and dispatching equipment
- Dispatch personnel according to written schedules and work orders, or as required by emergency situations
- Advise vehicle operators of route and traffic problems such as construction, accidents, congestion, weather conditions, weight and size restrictions and other information



## Sample Job Titles

Radio operator

911 dispatcher

Mobile equipment dispatcher

# 239

Job Openings  
2017-2026

# \$17.34

Median  
Wage  
(per hour)



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