

OTHER CUSTOMER SERVICE REPRESENTATIVES

NOC 64409: OTHER CUSTOMER AND INFORMATION SERVICES REPRESENTATIVES

Answer enquiries and provide information about an establishment's goods, services and policies. They may receive customer payments, process requests and provide related services.



3-YEAR OUTLOOK



3-YEAR JOB OPENINGS

633

MEDIAN HOURLY WAGE

\$19.60

\$15.65 \$30.55 LOW HIGH

TYPICALLY REQUIRED

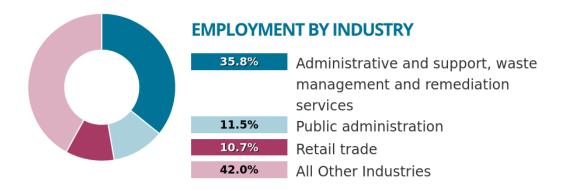


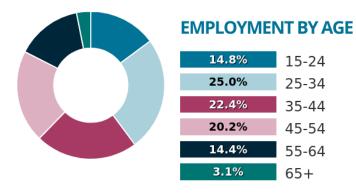
EMPLOYED

AVERAGE SALARY

8,191 \$42,400

The information presented is based on data for New Brunswick. To learn more about the data provided, visit www.nbjobs.ca/occupations.





ALSO KNOWN AS

- Accounts Information Clerk
- Contact Centre Agent -Customer Service
- Bus Information Clerk
- Courtesy Desk Clerk
- Complaints Clerk -Customer Service
- Customer Service Representative - Call Centre

MAIN DUTIES:

This group performs some or all of the following duties:

- Answer, in person or on the phone, enquiries from customers
- Investigate complaints regarding the establishment's goods, services and policies
- Arrange for refunds, exchange and credit for returned merchandise
- Receive account payments
- Receive credit and employment applications
- Take customer orders for goods or services
- Promote goods or services.



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