



# FINANCIAL CUSTOMER SERVICE REPRESENTATIVES

NOC 64400: CUSTOMER SERVICES REPRESENTATIVES - FINANCIAL INSTITUTIONS

Process customers' financial transactions and provide information on banking products and services.



### 3-YEAR OUTLOOK



Moderate

### 3-YEAR JOB OPENINGS

227

### MEDIAN HOURLY WAGE

\$22.00

\$17.43 \$27.00  
LOW HIGH

### TYPICALLY REQUIRED



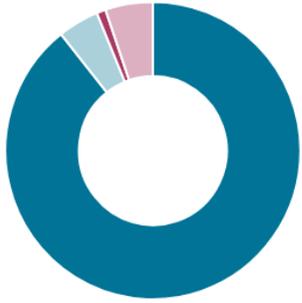
High school / on-the-job training

### EMPLOYED

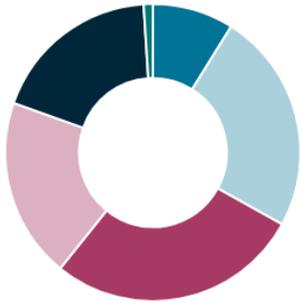
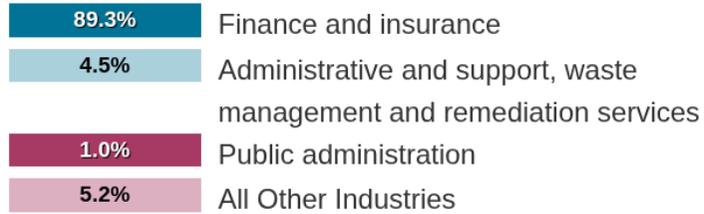
1,815

### AVERAGE SALARY

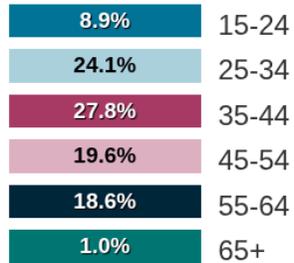
\$43,000



## EMPLOYMENT BY INDUSTRY



## EMPLOYMENT BY AGE



## ALSO KNOWN AS

- Bank Teller
- Financial Customer Service Representative
- Credit Union Teller
- Foreign Exchange Teller - Financial Services

## MAIN DUTIES:

This group performs some or all of the following duties:

- Process customer cash deposits and withdrawals, cheques, transfers, bills and credit card payments, money orders, certified cheques and other related banking transactions
- Obtain and process information required for the provision of services, such as opening accounts and savings plans and purchasing bonds
- Sell travellers' cheques, foreign currency and money orders
- Answer enquiries and resolve problems or discrepancies concerning customers' accounts
- Inform customers of available banking products and services to address their needs.

