



# ACCOMMODATION SERVICE MANAGERS

NOC 60031

Manage and evaluate the operations of accommodation establishments or a department within an establishment, such as a hotel, resort or student residence.



## 3-YEAR OUTLOOK



Good

## 3-YEAR JOB OPENINGS

132

## MEDIAN HOURLY WAGE

\$34.28

\$20.44 \$56.73  
LOW HIGH

## TYPICALLY REQUIRED



College or apprenticeship

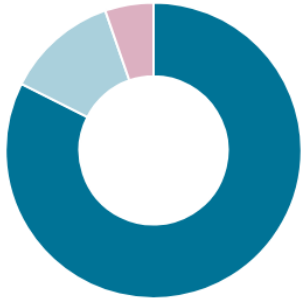
## EMPLOYED

729

## AVERAGE SALARY

\$73,000

The information presented is based on data for New Brunswick. To learn more about the data provided, visit [www.nbjobs.ca/occupations](http://www.nbjobs.ca/occupations).



## EMPLOYMENT BY INDUSTRY

82.5%	Accommodation and food services
12.3%	Health care and social assistance
N/A	N/A
5.3%	All Other Industries



## EMPLOYMENT BY AGE

2.6%	15-24
10.5%	25-34
21.9%	35-44
30.7%	45-54
24.6%	55-64
9.6%	65+

## ALSO KNOWN AS

- Bed And Breakfast Operator
- Front Desk Manager - Accommodation Services
- Guest-House Operator
- Hotel Assistant Manager
- Hotel Director
- Hotel Manager

## MAIN DUTIES:

This group performs some or all of the following duties:

- Develop, implement and evaluate policies and procedures for the operation of the department or establishment
- Prepare budgets and monitor revenues and expenses
- Participate in the development of pricing and promotional strategies
- Negotiate with suppliers for the provision of materials and supplies
- Negotiate with clients for the use of facilities for conventions, banquets, receptions and other functions
- Recruit and supervise staff, oversee training and set work schedules
- Resolve customer complaints.

