

DISPATCHERS

NOC 14404

Use telecommunication equipment to relay information and coordinate the activities of emergency, taxi, and delivery drivers.



3-YEAR OUTLOOK

Undetermined

3-YEAR JOB OPENINGS

85

MEDIAN HOURLY WAGE

$24.56

$18.04 LOW

$36.53 HIGH

TYPICALLY REQUIRED

High school / on-the-job training

EMPLOYED

789

AVERAGE SALARY

$53,600



EMPLOYMENT BY INDUSTRY

31.4%	Transportation and warehousing
21.9%	Public administration
12.4%	Administrative and support, waste management and remediation services
34.3%	All Other Industries



EMPLOYMENT BY AGE

8.8%	15-24
25.5%	25-34
28.5%	35-44
20.4%	45-54
14.6%	55-64
2.2%	65+

ALSO KNOWN AS

- 911 Dispatcher
- Alarm System Dispatcher
- Ambulance Dispatcher
- Emergency Vehicle Dispatcher
- Mobile Equipment Dispatcher
- Radio Operator

MAIN DUTIES:

This group performs some or all of the following duties:

- Receive requests for emergency assistance or service and contact ambulances, police and fire departments, tow-trucks, and utility crews
- Process and transmit information and instructions to coordinate the activities of vehicle operators, crews and equipment using a variety of computer-aided communications and dispatching equipment
- Dispatch personnel according to written schedules and work orders, or as required by emergency situations.

