

# AIRLINE TICKET AND SERVICE AGENTS

NOC 6523

Issue tickets, quote fares, make reservations, conduct passenger check-in, trace missing baggage, arrange cargo shipments and perform other related duties to assist airline passengers.

### 3-YEAR OUTLOOK



Limited

### 3-YEAR JOB OPENINGS

38

### MEDIAN HOURLY WAGE

\$18.00

\$14.24 LOW \$28.85 HIGH

### TYPICALLY REQUIRED



High school or specific training

### EMPLOYED

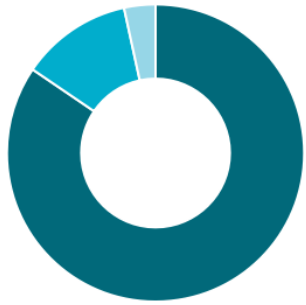
366

### MEDIAN SALARY

\$54,867



The information presented is based on data for New Brunswick. To learn more about the data provided, visit [www.nbjobs.ca/occupations](http://www.nbjobs.ca/occupations).



### EMPLOYMENT BY INDUSTRY

84.5%	Transportation and warehousing
12.1%	Administrative and support, waste management and remediation services
3.4%	Accommodation and food services
0.0%	All Other Industries



### EMPLOYMENT BY AGE

9.5%	15-24
12.7%	25-34
44.4%	35-44
20.6%	45-54
12.7%	55-64
0.0%	65+

### ALSO KNOWN AS

- Airline Baggage Agent
- Airline Cargo Agent
- Airline Load Planner
- Airline Passenger Agent
- Airline Reservation Agent
- Airline Ticket Agent

### MAIN DUTIES:

The following is a summary of main duties for some occupations in this unit group:

#### Airline passenger and ticket agents

- Help customers plan travel time and routes, prepare and issue tickets, assign seats, prepare boarding passes, check baggage, attend boarding gates.

#### Airline baggage agents

- Trace lost, delayed or misdirected baggage for customers.

#### Airline cargo agents

- Weigh cargo and compute freight costs, calculate charges for services and insurance, process bills of lading, cargo manifests and other documents.

#### Airline reservation agents

- Reserve seats for tour companies, travel agencies, wholesalers and the general public using computerized systems.